EXEC CAPITAL

https://www.execcapital.co.uk/job/fractional-chief-ai-officer-caio/

Fractional Chief AI Officer (CAIO)

Description
Location: London, UK (Hybrid / Flexible)
Industry: Domain Registration & Web Hosting
Type: Fractional / Part-Time Executive Leadership
Reports to: CEO / Executive Board

About the Company

Our client is a leading London-based provider of **domain registration, web hosting, and digital infrastructure services**, trusted by thousands of businesses and entrepreneurs across the UK and globally. As digital competition intensifies, the company is committed to embedding **artificial intelligence (AI)** into its operations, products, and customer experience to drive growth, efficiency, and market differentiation.

To achieve this, they are seeking a visionary **Fractional Chief AI Officer (CAIO)** to shape and oversee the AI strategy while working flexibly as part of the senior leadership team.

The Opportunity

This is a unique opportunity to join a forward-looking digital infrastructure provider at a pivotal moment of transformation. As **Fractional CAIO**, you will design and implement an AI strategy that enhances product offerings, optimises internal operations, and creates innovative customer experiences—all without the commitment of a full-time role.

You will bring **deep technical expertise**, **commercial acumen**, and **strategic foresight** to help the company harness AI as a core growth driver.

Responsibilities

Key Responsibilities

AI Strategy & Roadmap

- Define and implement a company-wide AI strategy aligned with business goals.
- Identify high-value use cases for AI across **customer service, domain management, hosting infrastructure, fraud detection, and cybersecurity**.
- Advise on emerging AI trends relevant to the domain and hosting industry.

Product Innovation

Hiring organization
Exec Capital

Employment Type
Part-time

Beginning of employment
1st September 2025

Duration of employment
Perm

Industry
Technology

Job Location
London, South East, United Kingdom

Working Hours
9-5

Base Salary
£ 700 - £ 900

Date posted
August 16, 2025

Valid through
31.08.2025

- Integrate AI into core products to improve automation, scalability, and performance.
- Explore opportunities for **AI-powered domain search, predictive analytics for hosting performance, and personalised recommendations**.
- Guide partnerships with third-party AI and cloud vendors.

Operational Excellence

- Drive internal efficiency through AI applications in customer support (chatbots, NLP), billing, and provisioning.
- Implement predictive analytics for server uptime, bandwidth optimisation, and infrastructure scaling.
- Oversee AI-driven cybersecurity tools for threat detection and response.

Leadership & Culture

- Serve as the **executive-level AI authority**, advising the CEO and board on strategy, investment, and ROI.
- Educate and upskill teams on AI adoption, ethics, and best practices.
- Champion an innovation-driven culture across technical and commercial functions.

Governance & Risk

- Ensure AI adoption complies with regulatory, ethical, and data governance standards.
- Manage risks associated with algorithmic decision-making, bias, and data privacy (GDPR).

Qualifications

deal Candidate Profile

Experience & Expertise

- Proven track record as an AI leader—CAIO, CTO, Head of AI/ML, or equivalent—in **technology, hosting, SaaS, or digital infrastructure** sectors.
- Hands-on experience with applied AI in large-scale, high-availability environments.
- Strong background in **machine learning, natural language processing, predictive analytics, and cloud-based AI solutions**.

- Familiarity with **domain registration and hosting industry challenges** (scalability, security, customer lifecycle).

Leadership Qualities

- Strategic thinker with the ability to identify commercial opportunities through AI.
- Skilled communicator, able to explain AI's impact to non-technical stakeholders.
- Collaborative, adaptable, and comfortable in a **fractional/portfolio executive model**.
- Entrepreneurial mindset with the ability to deliver quick wins while building long-term capabilities.

What's on Offer

- Flexible **fractional executive role** designed to suit portfolio careers.
- Competitive compensation package (day rate or retainer model).
- Opportunity to define and execute an **AI transformation strategy** in a high-growth, customer-centric business.
- Direct access to the CEO and board, with influence at the highest levels.
- Hybrid working with London HQ presence as needed.

Job Benefits
Competitive Day Rate

Contacts
Exec Capital are a leading Fractional Executive Recruiter.