



**EXEC CAPITAL**

<https://www.execcapital.co.uk/job/digital-transformation-director/>

## Digital Transformation Director

### Description

## Digital Transformation Director

**Location:** London, UK (Hybrid)

**Industry:** Insurance / Financial Services

**Type:** Full-time | Senior Leadership

**Reports to:** Chief Operating Officer (COO) or Chief Executive Officer (CEO)

### About the Company

Our client is one of the UK's most respected insurance providers, with a strong heritage, market-leading products, and a forward-looking strategy. They are committed to reimagining the customer experience, modernising operations, and leveraging the latest digital technologies to remain a trusted leader in a fast-changing industry.

To achieve these ambitions, they are seeking an exceptional **Digital Transformation Director** to spearhead their technology-enabled change agenda.

### The Opportunity

This is a high-impact executive position where you will define, lead, and deliver the organisation's **digital transformation strategy**—modernising systems, enhancing data-driven decision-making, and unlocking innovation in customer engagement.

You'll work at the intersection of business, technology, and operations, ensuring transformation programmes deliver measurable business value, operational efficiency, and improved customer experience.

### Responsibilities

### Key Responsibilities

#### Strategic Leadership

- Develop and execute a multi-year digital transformation roadmap aligned with corporate strategy.
- Champion digital-first thinking across the organisation, influencing board-level decision-making.
- Identify and implement opportunities for process automation, AI adoption, advanced analytics, and cloud migration.

### Hiring organization

Exec Capital

### Employment Type

Full-time

### Beginning of employment

1st September 2025

### Duration of employment

Perm

### Industry

Financial Services

### Job Location

London, South east, United Kingdom

### Working Hours

9-5

### Base Salary

£ 140,000 - £ 155,000

### Date posted

August 15, 2025

### Valid through

31.08.2025

## **Programme Delivery**

- Lead enterprise-wide transformation initiatives from concept through to delivery and benefits realisation.
- Oversee the integration of new digital solutions into existing insurance products and services.
- Ensure transformation programmes are delivered on time, within budget, and with minimal disruption to BAU operations.

## **Cultural & Organisational Change**

- Foster an innovation-led culture that embraces change and continuous improvement.
- Engage with business leaders, IT, and operational teams to secure buy-in and alignment.
- Develop training, communication, and change management plans to embed new ways of working.

## **Technology & Data Enablement**

- Oversee the deployment of scalable, secure, and compliant digital platforms.
- Drive data governance, analytics capability, and insight-led decision-making.
- Partner with vendors, fintech/insurtech firms, and other strategic partners to accelerate transformation.

## **Qualifications**

### **Experience & Skills Required**

#### **Essential:**

- Proven track record in leading digital transformation within **insurance**, financial services, or another highly regulated industry.
- Strong understanding of insurance operations, underwriting, claims, and distribution models.
- Experience in implementing enterprise technology platforms (CRM, policy administration systems, cloud services, automation tools).
- Familiarity with regulatory requirements (FCA, GDPR, Solvency II) and their impact on digital initiatives.
- Demonstrated ability to manage large-scale budgets and multi-disciplinary teams.

**Leadership Competencies:**

- Strategic vision with the ability to translate into actionable delivery plans.
- Strong influencing skills at C-Suite and board level.
- Commercial acumen, with the ability to link technology investment to business outcomes.
- Excellent stakeholder engagement and change management capabilities.

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**What's on Offer**

- Competitive executive package, including performance bonus and benefits.
- Opportunity to lead transformation in a prestigious, market-leading insurance organisation.
- Hybrid working model with flexibility for senior leadership commitments.
- A supportive and forward-thinking leadership team committed to digital excellence.

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**Job Benefits**

Competitive Salary

**Contacts**

Exec Capital are a leading [Digital Transformation Director Recruiter](#).